

Year in Review		2019 — 2020	In the Name o	In the Name of The Almighty, Mo	
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Most Gracious, Most Merciful

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- Summary
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- Appeals

Educate | Empower | Enlighten

Where We Work?





Message from the CEO

In 1999, when our small group of 12, from Leicester and Bolton, made our first trip to the Balkans, never did we think we would be able to provide aid and relief for more than 2 decades. What we have accomplished so far is beyond our expectations, and as we enter our 21st year as a charity, we hope to achieve many more goals. I am honoured to have the opportunity once again of sharing with you our latest annual report.

The purpose of this report is to show you, our supporters, where your donations are being spent. I'd like to mention a few memorable moments from the last 12 months. During the month of Ramadhan, a record number of food parcels were distributed, 6 of our students completed their Qur'an memorisation and the opening of our newest Masjid. We could not have done this without your continued support and generous donations.

I'd like to thank our partners; Al-Imdaad Foundation, Emdee Charitable Trust, Issa Foundation, One Nation, Humanity without Borders and Abdullah Aid, whose constant support has helped us get closer to achieving our mission to revive Islam in the Balkans.

To conclude, I thank the Almighty Creator as it is He who has made everything possible and my hard working and dedicated team, who are always ready to give their 100% for Rahma. Finally, I am truly grateful for the prayers of my teachers, parents and family who have always been by my side in all my endeavours.

Sheikh Khalil Patel

Rahma (Mercy) Achievements

1999	First convoy of 15 people travel to Kosovo
2002	The first Qurbani takes place and the me
2003	Rahma (Mercy) is officially registered with
2004	Rahma (Mercy)'s first office opened in Lei
2012	The first Rahma Hifz Class for boys is ope
2013	Launch of new Madrasah books in the All
2013	Opening of the Rahma Academy
2014	Rahma (Mercy) opens the first Girls Hifz C
2015	The first Hafiz of the Qur'an for Rahma (M
2015	The beginning of the Imam Training Cour
2017	Rahma (Mercy) begins supporting the Hig
2018	The graduation of Rahma (Mercy)'s first In
2019	Celebration of 20 years providing human



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- Class
- Mercy)
- irse
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- nitarian aid in the Balkans

The Almighty does not look at your figures, nor at your attire but He looks at your hearts and deeds

(Sahih Muslim)

OUR PROJECTS Orphan Sponsorship

2019/2020

500 Orphans in Albania
300 Orphans in Kosovo
100 Orphans in Serbia
100 Orphans in Macedonia

Our Aims:

We believe that every child deserves a happy lifestyle, healthy upbringing and the opportunity to a bright future. You, our generous donors, are the key to helping us achieve this. Our Orphan project is one of our pioneering projects which began with 50 children in 1999. In the two decades since then, Rahma (Mercy) has continued to support many children across the Balkans.

How You Can Help:

Sponsor an Orphan for £25 per month (£300 per year).

Each donor will receive a personalised report for the Orphan you sponsor

Your donations are invaluable. And have changed our lives.

Edonis Ibushi (Mitrovica, Kosovo)



"Give charity without delay, for it stands in the way of calamity."

(Al-Tirmidhi)

OUR PROJECTS Madrasah Project

2019/2020

157 Madrasahs established in Albania, Kosovo and Serbia4,796 Students Sponsored

Our Aims:

After over 40 years of communism, the teachings of Islam had been wiped out and as a result left a whole generation of Muslims without the required knowledge to practice their religion. This project ensures that Islam is brought back into their lives and they can begin to practise and spread deen again.

How You Can Help:

Sponsor a Madrasah for **£2,500** (per year)

Support a student for **£150** (per year) or **£12.50** (a month)

We cannot thank you enough for all your contributions. Your reward is truly only with The Almighty

Mergime Kalanderi (Madrasah Teacher)



"The believer's shade on the Day of Resurrection will be his charity."

(Al-Tirmidhi)

OUR PROJECTS Hifz Programme

2019/2020

9 Hifz Classes

20 Huffaaz

149 Hifz Students

37 Boarding Hifz Students

Journey of Two Sisters

Below, two sisters from Kosovo share their journey on becoming Hafiza's of the Holy Qur'an.

Could you mention your name and what you are studying at the moment?

Rineta Nitaj, 22 years old, studying Economics (1st year) & Islamic Studies (3rd year)

Fatime Nitaj, 20 years old, studying Economics (1st year) & Islamic Studies (2nd year)

What is your story?

Our road to becoming Hafiza was not easy. Our father was not a practicing Muslim and would not support us in practicing Islam. It was our mother who was the main force in the journey. She would tell us stories of the prophet and talk to us about Islam in the absence of our father.

"My mother always motivates me to continue revising and is always telling me to become better" says Fatime. "I ask The Almighty for all my success, all the Hafiza reward and the highest rank to be passed to my mother and to bless her" says Rineta. Our mother would lock the doors from our father and relatives. It was all done secretly. Our story begins by learning the alphabet.

Your journey in pursuit of knowledge?

Rineta:

The first thing I wanted to learn is the Islamic Alphabet. There was no teacher in my village to teach me. The Imam of the village would only come for Jumu'ah and then leave. One day, I stopped the Imam and asked him for 2 minutes to speak. I said to him "can you teach me 1 letter every week?"

I was 9 years old, I used to wait near the graveyard outside the Mosque for the Imam. Sometimes he was very busy and couldn't teach me the letter that week. On occasion, he would ask me to come where there was a meeting with the village elders but the mentality of the elders was that ladies shouldn't be allowed inside the Mosques. The front door to my home was damaged and had holes in it. My mum would be guard and look out for my father because we would be in trouble if he caught us.

People that knew about this would get scared because I was young and waiting alone near the graveyard. When I asked my mum what she thought, she said "Waiting in the pursuit of knowledge was rewarding in front of The

Almighty". I used to miss the last lesson in school on Friday to get my letter for the week. My teacher was of the communist mentality and didn't want me to study Islam so he would try stopping from going. I was a very good student and used to do my work but he would still try to block my path.

Fatime:

Compared to my elder sister, my journey was a little different. I had to travel 15km (30 minutes) from my village of Decan to another village near me called Peja. My dad would work the whole day to earn €5 so finding the money for travel was difficult. My father was a general labourer and on occasion would sell scrap metal for money. He'd do anything to get some money towards his

drinking habit, he was an Alcoholic. My mother would use some money from the food to help assist in the journey. We had to lie otherwise we would be in trouble. To learn the alphabet letters, I attended two Saturday lessons. My Nazira studies and Tajweed was taught in Peja. God made a way. The local Mufti built a house in Prishtine and our economic situation improved. To learn about Islam was a lot easier in Prishtine

Inspiration to Start Hifz?

In the beginning, we would both memorise whatever little we could. We would learn 1 page of the Holy Qur'an 100 times. The Tajweed Imam was very far and we wouldn't always be memorising the pages with the correct Tajweed. Like this, we memorised Surah Al-Bagarah (Rineta) and the 1st Juz (Fatime). Our mother used to work as a cleaner in a funeral place and would get little payment. One day, our father found out we were going to the Mosque to learn about the Qur'an. Our mother gave her payment to our father as incentive to allow us to continue.

Many times, we would travel by foot to the Mosque or to our lessons. There was one event that we will always remember. It was raining and we were carrying the big Qur'an. Our father insisted that he carried the Qur'an because he didn't want us to struggle. We arrived at the mosque and tried to invite him inside but he said he'll go to the café. He didn't have any money so waited in the courtyard of the Mosque. The Imam asked him to come in because of the rain. I (Rineta) explained my father's situation to the Imam and couldn't stop crying. This entire experience encouraged both of us to never stop learning about Islam and made us committed to becoming Hafiza's.

When we moved to Prishtine, we joined the Rahma Hifz Class and with our teacher Medina Bakiq, we finished the memorisation of the Holy Qur'an in 1 year. Seeing the first 4 Hafiza graduated was our main inspiration and we had each other to support.

Life after becoming Hafiza

Both the sisters have been employed by Rahma to work as our Madrasah supervisors. Rineta is the supervisor for the Prishtine region and oversees 14 Madrasahs. Fatime looks after 18 Madrasahs and is assigned to the region of Mitrovica. They both are part of the team to organise the written and oral exams for the Madrasah students. The sisters have worked hard to get to where they are and are able to speak in 3 languages, Albania, English and Arabic.

How You Can Help:

Sponsor a Hifz Class for £3,000 a year. Sponsor a Boarding Hifz student for £1,200 a year.



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OUR PROJECTS Emdee Education Centre

2019/2020

6 Multi-purpose Classrooms 200+ Students

Our Aims:

The Emdee Education Centre was opened in September 2018 as a means of providing a space for the locals to pray and learn about Islam. Prior to the construction of the building, there were many Madrasahs that were scattered in different locations where the conditions were cramped. Many of these had 30 students studying in extremely small rooms.

The building is now being used as a multi-purpose Islamic centre which is utilised by almost 500 people in the local area. This building hosts 5 different Madrasahs every weekend with a total of 200+ students. They now have classrooms and are being taught in a better environment. As well as this, there is a prayer hall in which 5 times Salah is read daily. The Boys Hifz Boarding facilities are also situated here and recently, the Imam Training Course has been transferred from Masjid Salim to the EEC.



I am grateful to Rahma Mercy for this precious opportunity given to me

Suhejl Yzeiri (Hifz Student)



"Do not show laziness or negligence in giving alms and charity till your last breath."

(Muslim & Bukhari)

OUR PROJECTS Imam Training Course

2019/2020

10 Students Graduated

10 Students Currently Studying the Course

Our Aim

The Imam Training course has been running for almost 5 years. Since it's beginning, 10 students have graduated and are now serving their respective communities as Imams.

10 students currently on the course are all residing at the Emdee Education Centre. The students are taught to recite the Qur'an fluently with tajweed, lead prayer, converse in basic Arabic and deliver lectures on various Islamic topics.

How You Can Help:

Costs **£100** per month (£1,200 per year) to sponsor a student.

Each sponsorship will consist of the accommodation, food, education, books and transport when they go to visit their families at home

I feel honoured to be here. I pray to The Almighty to reward you & multiply your rewards.

Shkelzen Muçani (Imam Course Student)



"Spend, O son of Adam, and I shall spend on you."

(Muslim & Bukhari)

Masjid Khadija Tul Kubra

The Story

After the passing of their grandmother in 2018, the Raja Family intended to build a Masjid in October of that year. They wanted this great project to be done through Rahma (Mercy). During the period of 15 months, they fundraised and collected the total sum of £57,000 towards this noble project. On Friday 28th February 2020, 45 members of the family travelled to Albania for the opening of Masjid Khadija Tul Kubra. Below is the words of one of the family members.

"On Friday, after Asr, we took a bumpy ride up the mountains to a village called Godolesh for the opening. We were not prepared for what was waiting for us. The entire village, a crowd of more than 300 people were there ready to welcome us. The Masjid was decorated with balloons, young Albanian girls were dressed in traditional costumes and they were playing nasheeds as we arrived. It was an emotional experience and one that myself and the entire family will never forget.

Our experience has taught us so much. We returned home feeling humbled and grateful by all that we saw. Having seen the work first-hand, it has provided extra motivation to spread the word about Rahma to everyone. The Albanians have very little in terms of possessions, but they have big hearts. We were given so much love by them, showered with kindness by them and welcomed by them. They will always be in our du'as." It was an emotional experience and one that we will never forget. Our experience has taught us so much. We returned home feeling humbled and grateful by all that we saw. Having seen the work first-hand, it has provided extra motivation to spread the word about Rahma to everyone.









2019/2020

455 Rahma School Students87 School Scholarships

The Aim

September 2013 was a milestone for us when we opened the doors of the Rahma Academy. Since its opening, the Academy hosts the Rahma School that is one of the leading schools in Albania. There are over 400 students enrolled in the school across a wide range of age groups. The students start the academy at the age of 3 in Kindergarten and remain until the age of 18, when they prepare for life at University.

These students work through a syllabus in line with other government schools. There has been an increasing demand for the school to take on more students due to its outstanding exam results and fantastic reviews. As well as being a school, the academy is used on the weekends for extracurricular classes which are open to all. Subjects being taught in these classes include Information Technology (IT), English Language and Islamic Studies.

The 7th Floor of the academy building is currently being utilised for the girl's Hifz class. The entire floor is utilised only for this class and there is accommodation facilities for the students that reside at the Rahma Academy. Since we have started this class, we have had several girls that have completed the memorisation of the Qur'an.





Rahma Institute

The Aim

Due to the overwhelming success of the Rahma Academy, one of our landmark projects, we decided to further expand in order to facilitate the on-going demand.

The aim is to further our work in the educational sector (both Islamic and Secular) and to provide a social hub for the Muslim community in a safe, forward looking and progressive environment meant for creating individuals who become assets for their local and wider communities.

Inside the Institution

The intention of this facility is to relocate the Rahma Kindergarten, Primary and Secondary School (currently housed at the Rahma Academy) to the Institute. This will enable us to free up space in the Rahma Academy so that it can be used solely for high school education and a boys Islamic boarding facility. The new institute will include a female boarding facility for advanced Islamic education.

Facilities

- Dormitories for up to 200 girls
- Classrooms & Prayer room
- Communal area & Playground
- Kitchen & Dining Area
- Private Gym & Outdoor sports facility
- Parking Facilities & Library Multifunctional Sports
- Multifunctional
- Dining Hall
- Administration Offices
- Health Clinic
- Retail block including a Halal Supermarket
- Guest Accommodation







55

I am very grateful to Rahma Mercy for giving me this opportunity to study at this amazing school as well as providing me with the chance to become a Hafiza of the Qur'an. Thank you to the donors that have sponsored me. It is my dream to complete the memorisation and become a teacher of the Qur'an. The facilities are the best at the Rahma School. I am here because of your kind generosity. I pray for all the people in Rahma Mercy and the people who provide us with these opportunities."

Nejla Allustaj (Hifz Student)

How You Can Help:

Donate 1 square foot for **£45** (Sadaqah and Lillah only)

We are in need of a total **12,500 Square Feet**

I have travelled to many parts of the world but I have not seen the Muslims anywhere in a worse state than I saw in Albania. The effects of Communism have made it virtually impossible to differentiate between Muslims and non-Muslims. I urge people to assist as much as possible to revive Islam in this country once again.

Mufti Taqi Usmani

Group Visits

20th Anniversary Rahma Football Tournament

In October 2019, as part of our 20 year celebration, we partnered with Community Football Academy of Leicester to organise a football tournament for the children in Albania. 8 football coaches from the club flew out to Albania and ran training sessions over 3 days both locally and in the mountains. It was a memorable experience for everyone involved. CFA raised a total of £2,500 which they used to purchase footballs, bibs, shin pads and cones. They also collected donations for football kits. Every piece of equipment that was taken to Albania was left there to be used by the locals whenever they wanted.



Group Visits

As a charity, we like to assure our donors and supporters that their funds are being used for the intended causes. One of the ways that we do this, is by organising group visits to Albania so that you can see the results of your contributions. Along with this, you can experience personally distributing aid to those in need and see the projects we have worked on all these years. If you are interested in travelling with us, please contact our offices.

September 2019



October 2019











It was an absolute honour and blessing to have had this opportunity, bringing a smile to these children and for them to temporarily forget about their everyday struggles

OUR PROJECTS Islamic Literature & Qur'an Distribution

Islamic Literature

Rahma has been working with An Nasihah Publications since 2013. The syllabus teaches the basics to the students and the information gradually becomes more detailed as the student progresses through the system. These books were first tested by An Nasihah in Albania, and after receiving positive feedback from the students and teachers, they produced an English version of the books which is being taught in many Madrasahs across the world.

The books are structured to teach the students the following information; Islamic Jurisprudence (Fiqh), History (Tarikh), Character (Akhlaq), Manners (Adab), Essential Beliefs (Aqa'id), Life of the Prophet PBUH (Seerah) and Sayings of the Prophet PBUH (Hadith) which educates the students.

There are 8 books in the syllabus which means that students are retained in our Madrasah system for a minimum of 8 years. Each books set donated is a great means of Sadaqah-e-Jaariyah and costs only £15 for the entire set.

Qur'an distribution

DonateQuran.com and Rahma (Mercy) have had a long term relationship in distributing Albanian Qur'ans to the Balkans. We have distributed over 5,000 Qur'ans so far and we are working to distribute more to the Albanian people. If you know somebody that would benefit from an Albanian Qur'an or if you would like to donate towards this cause, please contact the Rahma Offices.

It costs as little as \pounds 3.50 per Qur'an and will go a long way in making a difference.







2019/2020

12,400 Iftaar packs distributed in Ramadhan **2019**

128 Qurbani performed in 2019

lftaar

We are actively working throughout the year delivering aid to impoverished families. In the month of Ramadhan, we distributed food parcels to those in need. Each pack contains essential food items such as, Cooking Oil, Flour, Pasta, Rice, Sugar and Salt. We have been distributing Iftaar packs to families for many years. In the last 15 years, we have a total of 80,680 distributed in Albania & Kosovo.

Each pack costs $\pounds10$ to last a family of 4 approximately 10 days.

Qurbani

By completing the act of Qurbani, we are not only following an important Islamic act, we are also providing impoverished families, who would not usually have the means to eat meat throughout the year, the opportunity to enjoy the wonderful day of Eid-ul-Adha like many Muslims around the world.

Since 2005, a total of 153 Cows (1,071 shares) and 588 Sheep have been sacrificed in Albania & Kosovo.

Aqeeqah

If you would like to use our Aqeeqah service please contact the office.





2019/2020

175 Students Enrolled

The Project

The Nahla Centre for Education and Research has been working with Rahma for many years. The aim of the project is to provide a base for women to learn about Islam and support them in their attempt to make a difference in the society they live in.

Through the use of module based teaching, the women are able to gain good quality knowledge of Islamic from experts in this field. Currently, the classes are delivered across 3 cities; Sarajevo, Bihac and Tuzla. We hope to be able to expand this in the future.

At present, 175 women are benefiting from the courses sponsored by Rahma (Mercy). The age of the students ranges from 20 years to 60 years. They are all expected to complete the course in June 2020. Some of the subjects being taught include; The Basics of Islam, Nutrition through Qur'an and Hadith, Islamic Family & Marriage and Human Rights in Islam so that the women are fully equipped with knowledge for their everyday life.

For further information or to donate towards this project, please contact our offices.



Earthquake Relief

1st June 2019: 4.9 Magnitude 21st September 2019: 5.6 Magnitude 26th November 2019: 6.4 Magnitude

The Tragedy

In 2019, Albania was hit **Three times** within the space of **6 months** with an Earthquake. Each increasing in severity with the worst coming in November 2019. A 6.4-magnitude shock hit the NorthWestern Albania in the early hours of the morning. The result of this was a death toll of almost 60 people and over 3,000 people injured. The earthquake lasted only 50 seconds, but it was the world's deadliest of 2019 and the strongest earthquake of Albania in 40 years.

Rahma (Mercy), immediately responded to this and were on hand to give support. With the generosity of all our donors, we were able to raise a total of £70,000 so that we could provide blankets and food parcels to the 14,000 people that were left homeless.

Once the main disaster zones were aided by the government, Rahma (Mercy) began moving its aid to the more remote areas affected by the Earthquake. Our team travelled to areas such as Kruje, north of the epicentre, where Masjids had been damaged and concrete walls were on the verge of falling.

The module 'Prophet in My Life' has benefited me a lot. I really liked the organization and content of the module. I have learnt a lot of new information that I can apply to my everyday life. During each task, we would learn a new virtue and how to get rid of a certain shortcoming, all based on the character and practice of the Prophet Muhammad, peace be upon him.

When I met the Imam, I asked him to take me to his house. The walls were cracked and the lights were hanging. They were sleeping in tents. I asked the Imam if this is his house. He said the people in my village are in more need of help than I am. Help them before you even think of me. This is something that I will never forget.





Mohamed Yaseen - Volunteer

Water Wells, ZamZam & Dates

Water Wells

In the UK, clean water is easily accessible directly through our taps. Unfortunately, for the people in the Balkans, this is not the case. This project has been providing people access to fresh water for many years. Since Ramadhan 2019, we have built 14 water wells which takes our total in the last 10 years to 163.

Zam Zam

We have been providing ZamZam to the community for many years.

We have 5 litre bottles of ZamZam available at our offices. Please contact us if you would like to purchase any.

Dates

We offer a variety of dates starting from £5. The types of of dates we have are Ajwa, Safawi and Palestinian Medjoul

How You Can Help:

Donate a Water Well today for only £108.50 per month (£1,300 per year)



Local Projects

Clothing Banks

Instead of throwing away your old clothes, why not recycle by putting them in 1 of our many banks around the country.

If you would like to assist us by putting a clothes bank at your premises, please get in touch with us.

Food Bank

In 2017, Rahma began supporting the Highfields Foodbank, run by our local MP Jon Ashworth. This has allowed us to give back to the local community. If you would like to donate towards this project, please contact the offices.

Gown Project

In May 2019, Rahma joined the Federation of Muslim Organisation (FMO) to be part of the launch of Dignity Gowns. The gowns will allow patients to have the option of covering themselves in line with the hadith 'Modesty is part of Faith'. These are to be used in the radiology department at the Leicester General and Glenfield Hospitals. We take this opportunity to thank the chairman of Leicester hospitals, Karamjit Singh, and the hospital staff for being incredibly supportive of this project.

Covid - 19 Appeal

COVID-19 Kit

SARS-COV-2 RT-QPCR kit

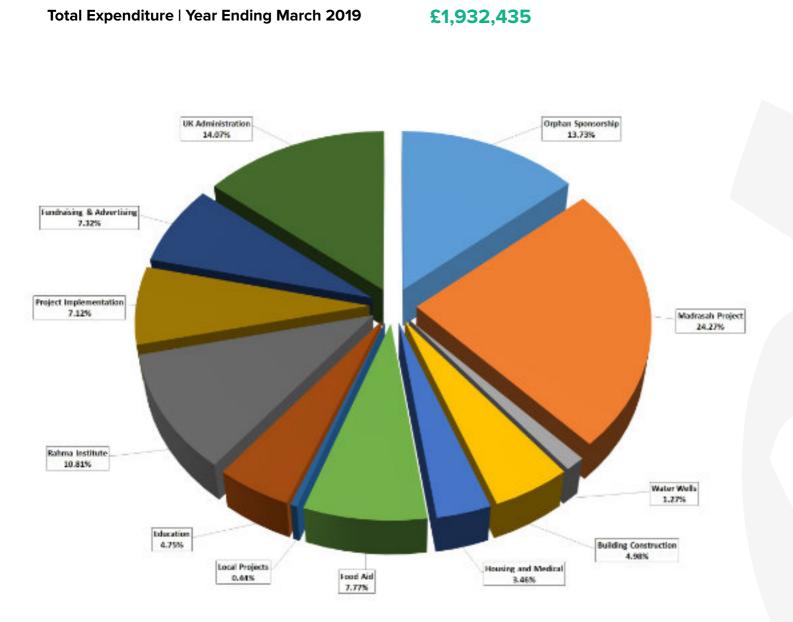
Rahma (Mercy) is now fundraising for Fully Approved Personal Protective Equipment 3 (PPE3) gear for all volunteers who are performing ghusl for those who have passed away from COVID-19.

A kit cost **£30** per person and it consists of: Face Mask, Eye Goggles, Gown, Gloves, Protective Shoes & cleaning materials (for during and after the ghusl).



Financial Summary

Total Income | Year Ending March 2019



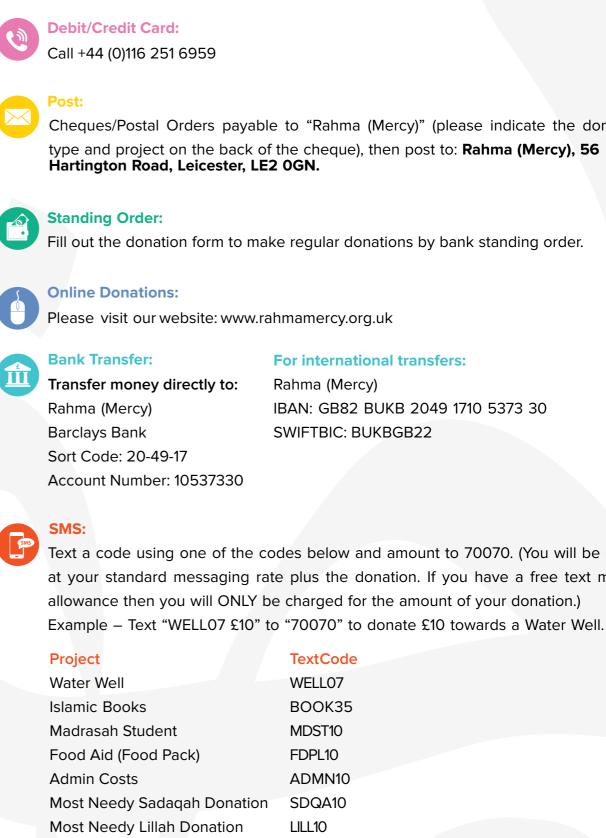
£1,703,408

Excess expenditure was made possible due to surplus funds that were held from the previous year.

How we use your funds:

Rahma (Mercy) is committed to spending all donations for its intended purpose. It is for this reason that we use income accrued from the government's Gift Aid scheme along with our shop sales, clothes bank and donations specified for admin to cover our admin expenses. We also use, non specified Lillah and Nafl Sadagah funds to deliver and implement our projects. Please support us to utilise your funds for its intended purpose by signing up to the Gift Aid scheme if you are a UK tax payer and by continuing to donate generously towards our running costs.

How You Can Make A Difference



Cheques/Postal Orders payable to "Rahma (Mercy)" (please indicate the donation

For international transfers:

IBAN: GB82 BUKB 2049 1710 5373 30 SWIFTBIC: BUKBGB22

Text a code using one of the codes below and amount to 70070. (You will be charged at your standard messaging rate plus the donation. If you have a free text message

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General Appeals

Zakat and Sadagah Wajibah Projects (Lillah also accepted)

Most Needy

Any amount

Food Aid

lftaar - £30 a month Madrasah Students Food Aid - £10 a pack Fidyah / Kaffarah - £3 to feed a person Qurbani - £85 per small animal

Orphan Sponsorship

Albania/Kosovo/Macedonia/Serbia - £25/month OR £300/year

Student Sponsorship

Madrasah Student Sponsorship - £12.50/month or £150/year Hifz Sponsorship (Boarding) - £1,200 annually

Imam Course Sponsorship (Boarding) - £1,200 annually

Rahma School Student Sponsorship - £41.66/ month or £500/year

Islamic Literature

Madrasah Book Sets - £15 a set Qur'an Project - £3.50

Poor and Needy

Water Project - £1,300

Lillah and Sadagah Projects

Institutions

Rahma Institute Construction - £45 per square foot Rahma Academy Maintenance - Any amount Nahla Education Centre (Bosnia) - Any amount

Masjid Construction - £60,000 Masjid Renovation - Any amount

Other Projects

Covid-19 Appeal - £30 per kit per person Food Bank Project - Any amount Aqeeqah - £100 Administration - Any amount

No wealth is decreased because of Charity

(Al-Tirmidhi)

Get in Touch

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